ASAHP 2018 Annual Meeting St. Petersburg, FL October 11, 2018

511-

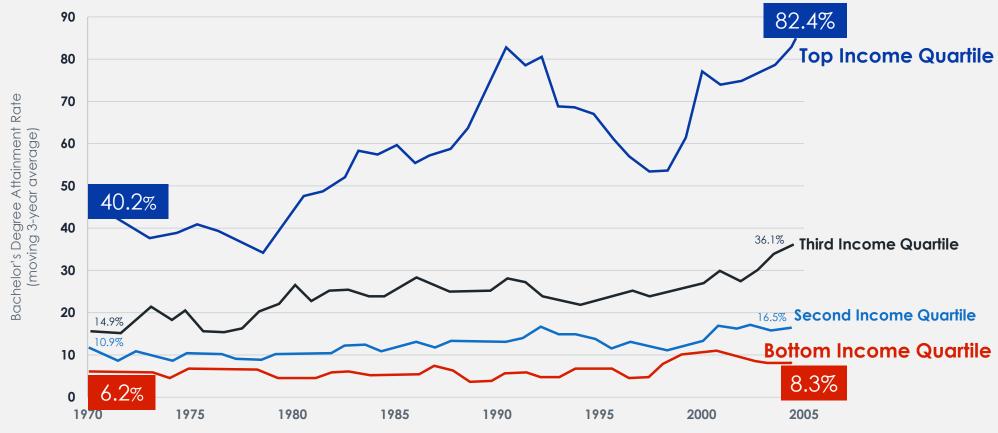
#### Eliminating Equity Gaps through Data and Analytics

Timothy M. Renick, Ph.D. Sr. Vice President for Student Success twitter: @tim\_renick

> GeorgiaState University.

#### The Challenge in Front of Us

#### Baccalaureate Degree Attainment by Age 24 by Family Income Quartile



Source: New York Times, "The Reproduction of Privilege," March 12, 2012

#### Percent of Low-Income Students in Public Schools



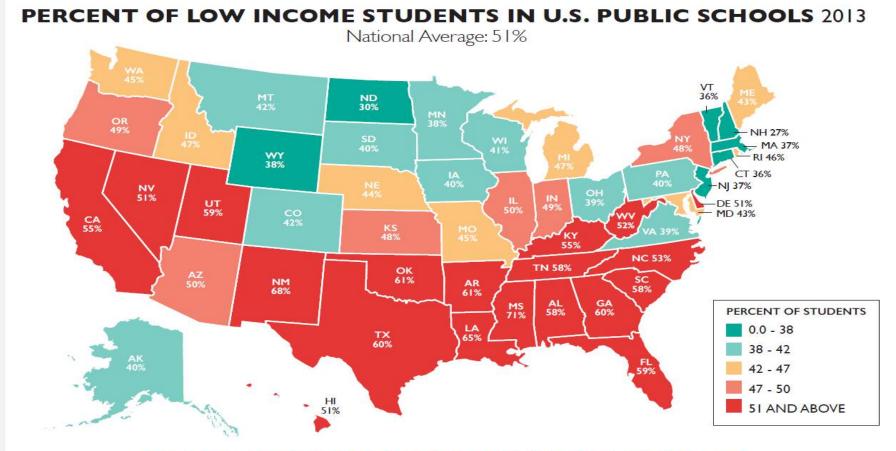


<b>United States</b>		51%	
Mississippi	71%	Tennessee	<b>58%</b>
N. Mexico	68%	Alabama	58%
Louisiana	65%	California	55%
Arkansas	61%	N. Carolina	53%
Oklahoma	61%	W. Virginia	52%
Texas	60%	Delaware	51%
Georgia	60%	Nevada	51%
Utah	59%	Arizona	51%
Florida	59%	Hawaii	51%
S. Carolina	58%	Illinois	50%

Source: Southern Education Fund



#### **Changing Demographics**



**SOUTHERN EDUCATION FOUNDATION | SOUTHERNEDUCATION.ORG** 

Data Source: U.S. Department of Education, National Center for Education Statistics, Common Core of Data

- 32,500 Students on the Atlanta campus
- Research University status achieved in 1995
- 50,000+ Students as of 2016 with Perimeter College Consolidation

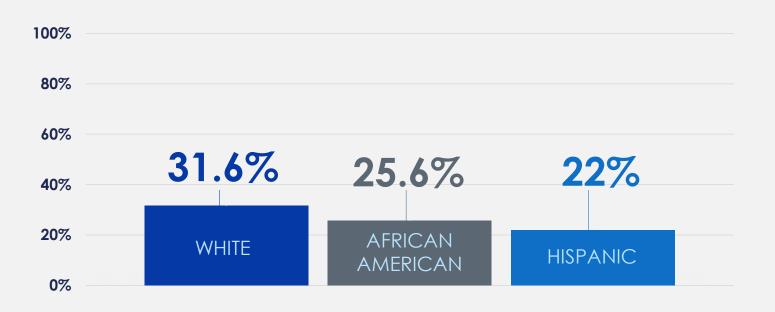




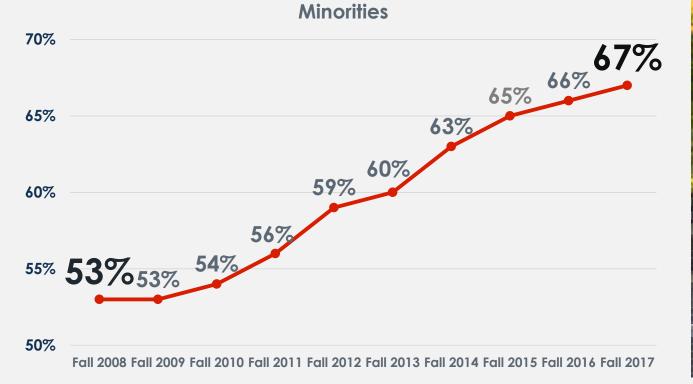


#### Graduation Rates by Race & Ethnicity

Where we were: 2003



#### Changing Demographics: Race & Ethnicity

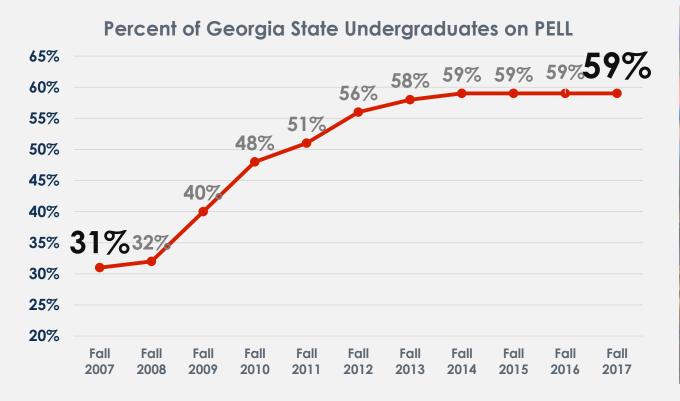






#### Low-Income Students







### SAT SCORES -33 points

## **Appropriations** Cuts -\$40 million

## Are We the Problem?

### Challenge: Summer Melt

#### Summer Melt





# Fall 2015Confirmed GSU Freshman WhoNever Attended Any College: 278Non-white76%First Generation45%Low Income71%Avg. High School GPA3.34

#### The Hidden Obstacles to Enrollment

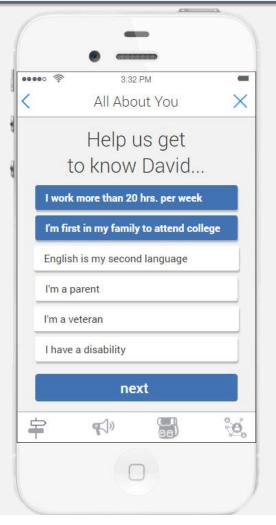


- Federal Financial Aid Application
- Verification Request
- State of Georgia Immunization Proof
- Taking Placement Exams
- Registering for Classes

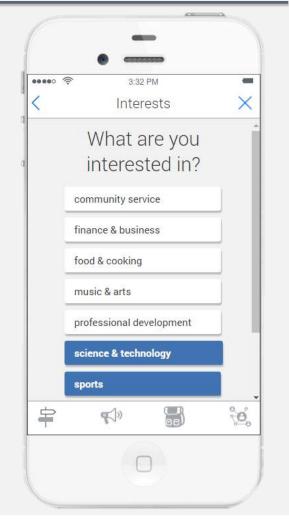


#### Personalized Interactions Before Enrollment

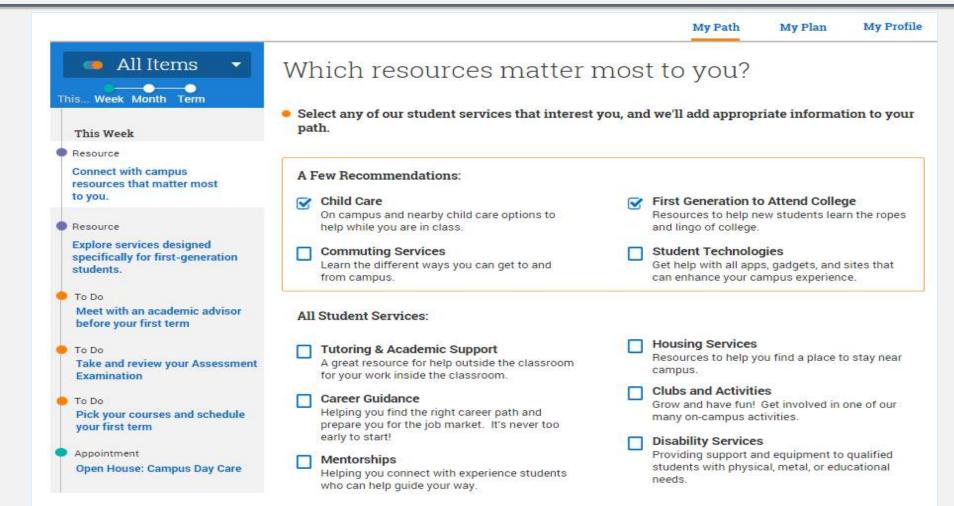
Source: EAB







#### Portal to Guide Students Through Next Steps





#### 24/7 Responses Using a Chat Bot

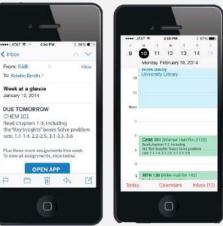
on Smart Devices Which parent do I use on the FAFSA? Jan 19 2017 6:38:13 PM

For info on which parent's information to use on the FAFSA, reply with the option that best describes your parents' marital status: Never Married Unmarried and both parents living together Married Remarried Divorced/Separated Widowed If none of these options are applicable, check out <u>1.usaigov/10gfTcg</u>

'O Undo	✓ Approved by AdmitHub	AI		
<b>Divorced</b> Jan 19 2017 6:38:4(	) PM			
	are divorced, the custodial paren sible for filling out the FAFSA. Che			hs) is
් Undo	✓ Approved by AdmitHub	AI		
OK and when is Jan 19 2017 6:39:07				
The FAFSA is av don't delay! <mark>faf</mark>	vailable starting Oct. 1. Fill it out A isa.gov	ASAP! (Use last year's tax info	p.) Some aid is first-come, firs	st-served, so
✓ Accept	A Reject			
				🛛 🍑 Admitł







## 201,000



#### One-Year Drop in Summer Melt: 22%

Students

## Challenge: Choosing An Academic Path



#### Academic Guides with Live Job Data

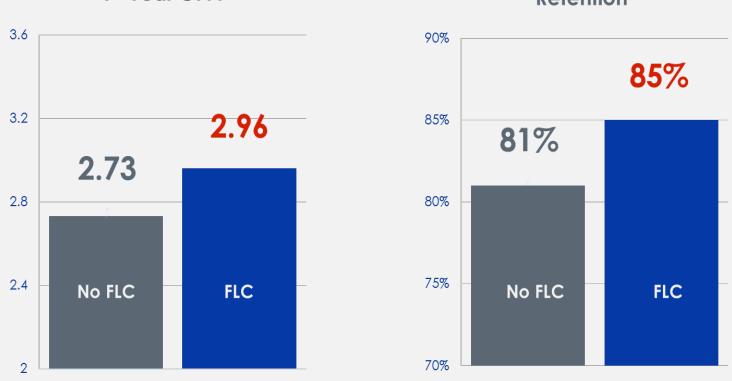
	Program Picker Take control of your future! Expl	ore majors and certificates that work for y	/ou	-	
	You chose this on your application	Would you consider Explore these possibilities for you based on your interests and priorities		Find more options	
	Nursing A.S.	Medical Office Assistant Certificate	Radiologic Technology A.A.S	Health Studies A.S.	
	Leam More	Learn More	Learn More	Learn More	
	Selected	Explore	Explore	Explore	
Classes/Credits	20 classes / 60 credits	8 classes / 24 credits	20 classes / 55 credits	20 classes / 62 credits	
Time to Complete	2 years	1 year	2 years	2.25 years	
Financial Aid	×	May not be Financial Aid eligible	×	~	
Total Tuition	\$9,176 in state	\$3,641 in state	\$8,850 in state	\$9,427 in state	
Outcomes	High rate of transfer to 4-year colleges	Students seek employment or another stackable certificate	Most students seek employment post-graduation	High rate of transfer to 4-year colleges	
Average Salary	\$38,500 \$51,100 with BA degree	\$29,129	\$37,819	\$42,774 \$51,553 with BS degree	
Hiring Demand	129 job posts	137 job posts	459 job posts	661 job posts	
	Selected	Explore	Explore	Explore	



#### Freshman Learning Communities & Meta Majors



Freshman Learning Communities with block schedules of 5 to 6 courses: 95% of non-Honors freshmen (Opt-out model)



1<sup>st</sup> Year GPA

Retention

#### **Choice Architecture: Meta Majors**



Business Education Exploratory STEM Humanities & Arts Health Professions Policy/Social Science



Meta Majors



## MAJOR<br/>CHANGES<br/>IN 2013 MAJOR<br/>CHANGES<br/>IN 2015 2-YEAR<br/>CHANGE<br/>CHANGE 2,718 1,853 -32%

## Challenge: Gateway Courses



#### Strengthening Math Pathways

#### Pre-Calculus, College Algebra, Intro to Statistics

- DFW Prior to Change: 43%
   DFW Today: 28% (35% drop)
- Number of Students enrolled in courses taught through the MILE, 2016-17: 8,500

#### +1,275 Students Passing





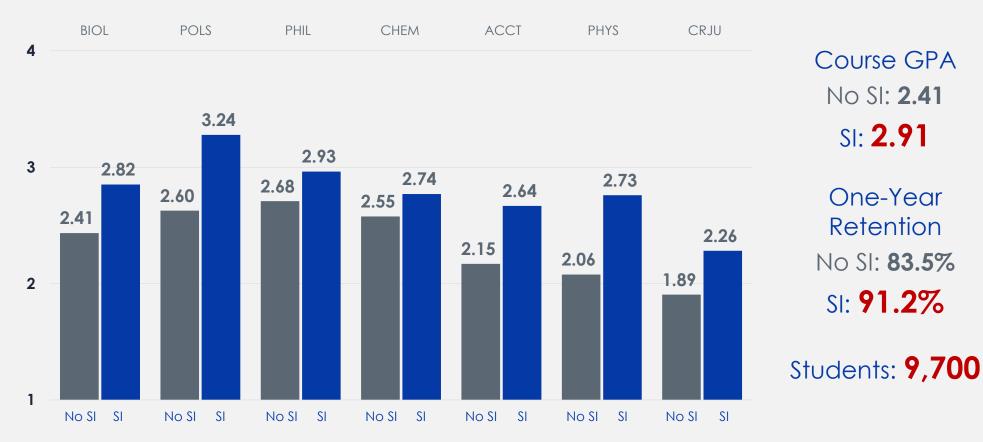
#### Adaptive Learning at Scale

		STUDENTS	SECTIONS	DFW
POLS 1101	American Government	4694	55	<b>16.3</b> %
MATH 1070	Elementary Statistics	2701	76	25.2%
ECON 2105	Principle of Macroeconomics	2340	38	1 <b>9.2</b> %
PSYC 1101	Introduction to General Psychology	2252	26	21.8%
POLS 2401	Global Issues	2250	35	1 <b>8.9</b> %
FILM 2700	History of the Motion Picture	2226	59	15.2%
ECON 2106	Principles of Microeconomics	2122	31	24.7%
MATH 1101	Introduction to Mathematical Modeling	2019	56	26.5%
MATH 1111	College Algebra	1540	45	20.2%
SOCI 1101	Introductory Sociology	1432	29	20.2%
MATH 1113	Pre-calculus	1289	34	27.5%
CHEM 1211	Principles of Chemistry I	1096	37	17.2%
BIOL 1103	Introductory Biology I	1051	48	24.8%

#### Eliminating Bottlenecks: Peer Tutors



#### Supplemental Instruction (SI)



## Challenge: Stop Outs

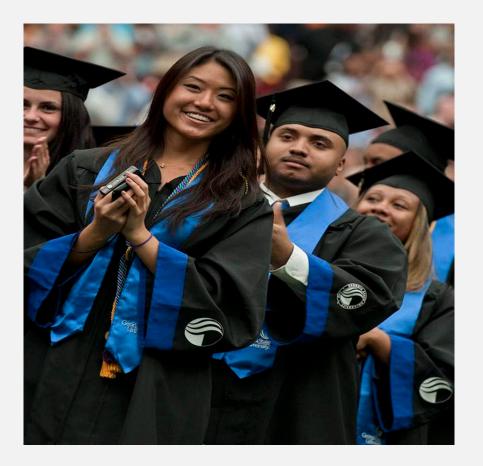
< 30%

Likelihood that a college student who stops out for financial reasons will ever complete degree at the institution



#### Who were we dropping





- •Seniors
- Academically on track
- •Balance below \$1,500

#### Panther Retention Grants





#### Graduated: 86.5%

Grant Recipients Graduated 2016-17: **1,321** 



#### **Panther Retention Grants**





## 11,027

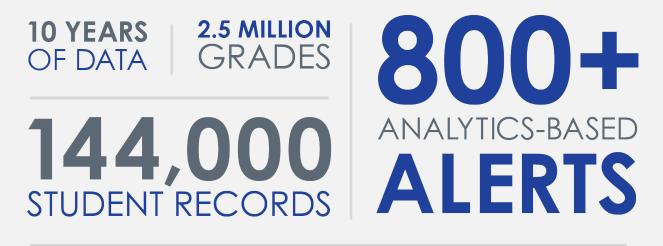
## Grants awarded since 2011

## Challenge: Staying On Track



#### Advisement: GPS Advising

Predictive Analytics Project with EAB



30,000 STUDENTS DAILY

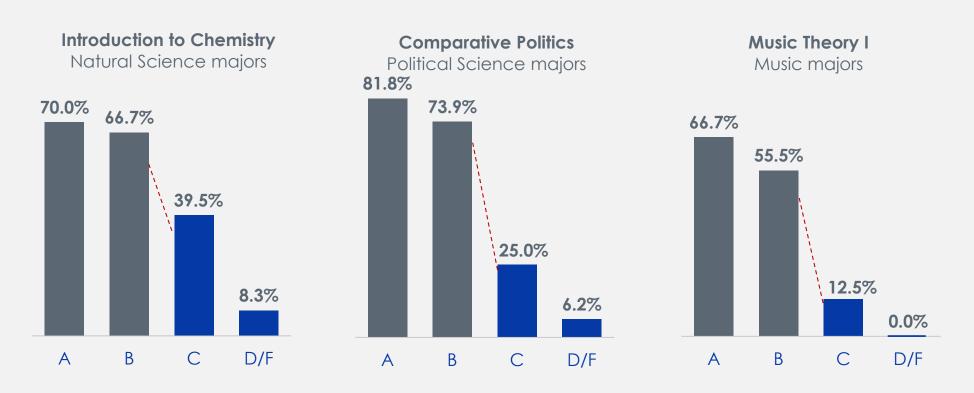
### 

#### Academic Program Maps: B.S. in Chemistry

SEMESTER 1	SEMESTER 2
<ul> <li>Complete 1 of ENGL 1101, ENGL 1102 or ENGL 1103 (C or Better)</li> <li>Complete MATH 1113 or Higher (B- or Better)</li> <li>Complete CHEM 1211K (B- or Better)</li> </ul>	<ul> <li>Complete ENGL 1102 or 1103 (C or Better)</li> <li>Complete MATH 2211 or Higher (B- or Better)</li> <li>Complete CHEM 1212K (B- or Better)</li> <li>Maintain a cumulative GPA of 2.25 or Better</li> </ul>
SEMESTER 3	SEMESTER 4
<ul> <li>Complete CHEM 2400 (B- or Better)</li> <li>Complete MATH 2212 (C or better)</li> <li>Complete PHY 2211k (C or better)</li> </ul>	<ul> <li>Complete CHEM 3410 (C or better)</li> <li>PHY 2212k (B- or Better) (C or better)</li> <li>Maintain a cumulative GPA of 2.25 or Better</li> </ul>
SEMESTER 5	SEMESTER 6
<ul> <li>Complete CHEM 4000 with a C or Better</li> <li>Complete CHEM 4110 with a C or Better</li> </ul>	<ul> <li>Complete CHEM 4010 with a C or Better</li> <li>Complete CHEM 4120 with a C or Better</li> </ul>
SEMESTER 7	SEMESTER 8
• Complete CHEM 4160 with a B- or better	• Complete CHEM 4190 with a C or Better

#### Alerts Based on Historical RPG Data

#### Graduation Rate in Major by Introductory Course Grade

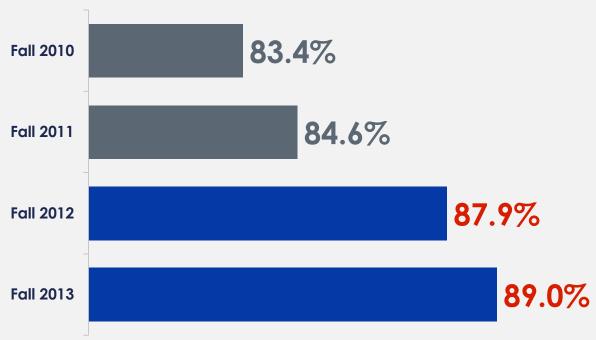




#### **Results: Increased Retention**

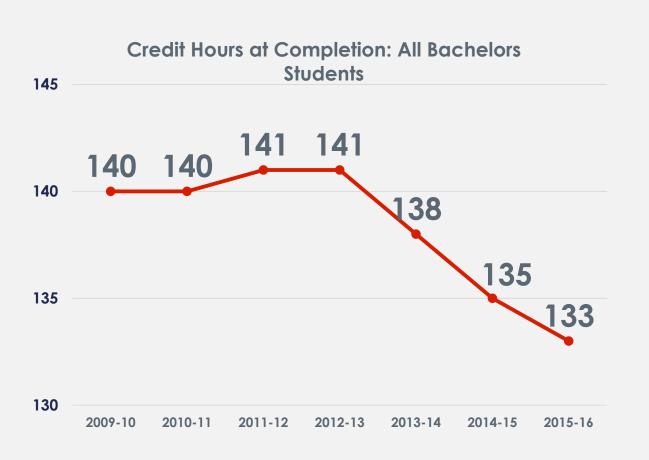


Increased Average First Term Retention Fall to Spring Retention





#### Results: Decline in Time to Degree







#### **ROI for Students**





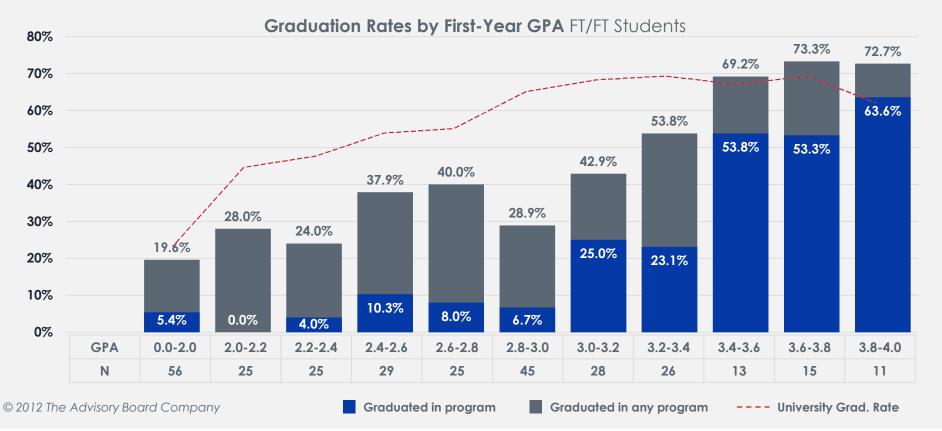
# \$18 million

Savings to the Class of 2018 in tuition and fees when compared to the Class of 2012

#### Academic Program Redesign: Nursing



How Well Does First-Year GPA Predict Graduation in Nursing and Health Professions – Nursing and Overall? What opportunities do we see to inflect change?



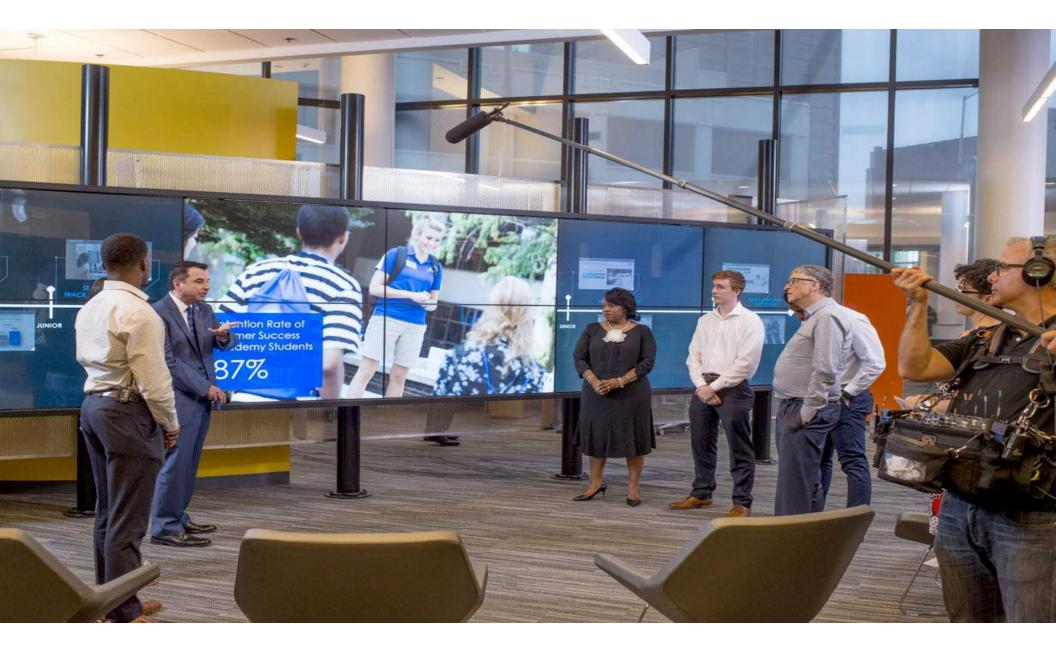
#### **Confounding Expectations**





# STEM Degrees Conferred Since 2011 (enrollment change) Black +114% (14%) Black Male +153% (15%) Hispanic +275% (24%)

Impacts



#### **Growing Recognition**











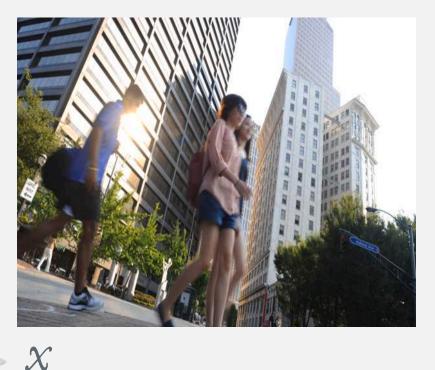
#### The Cost of Inaction

#### The Calculus of Student Success: ROI

1-point increase in retention = **325 students** 

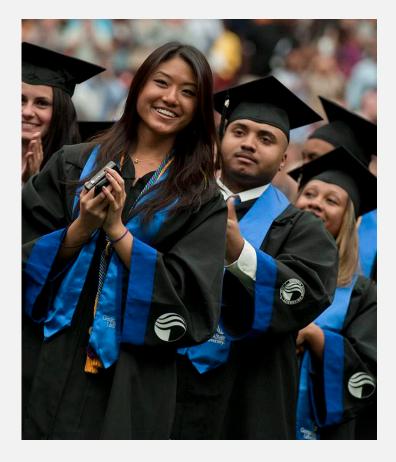
Average student tuition & fees annually/student = **\$9,800** 

ROI for each 1-point increase = \$3.18 million/year



#### Georgia State Undergraduate Degrees Awarded





## 2010-11: 2016-17: 4,222 7,047 INCREASE: +2,825 (+67%)

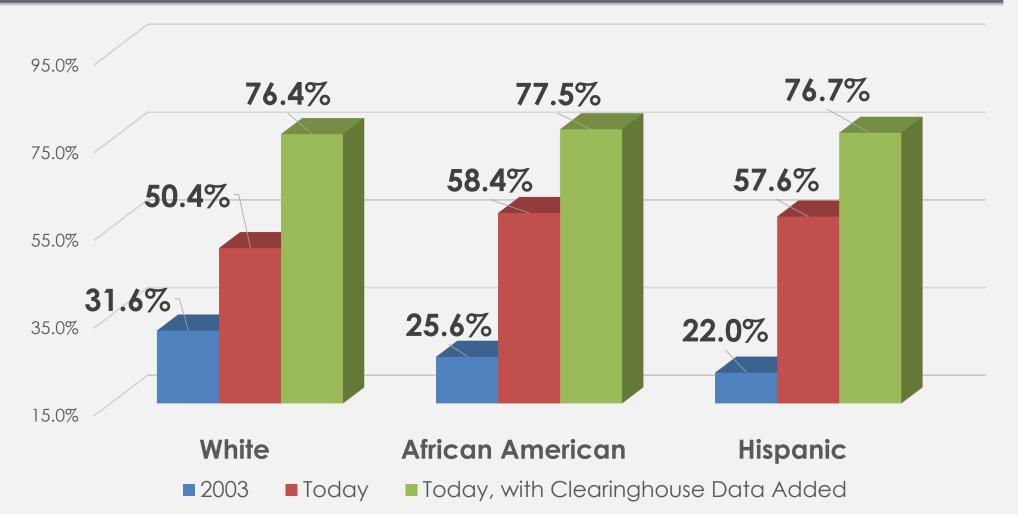
#### Bachelor's Degrees Awarded Annually



	2009-10	2016 - 17	6-Year Change	% Change
African American	1,001	2,040	+1,039	+103%
Pell	1,298	2,957	+1,659	+128%
Hispanic	196	509	+313	+160%



#### Graduation Rates by Race & Ethnicity





#### #1 in Degrees Conferred to African Americans



%Cha

#### **Top 100 Degree Producers: Non-Profit Universities**

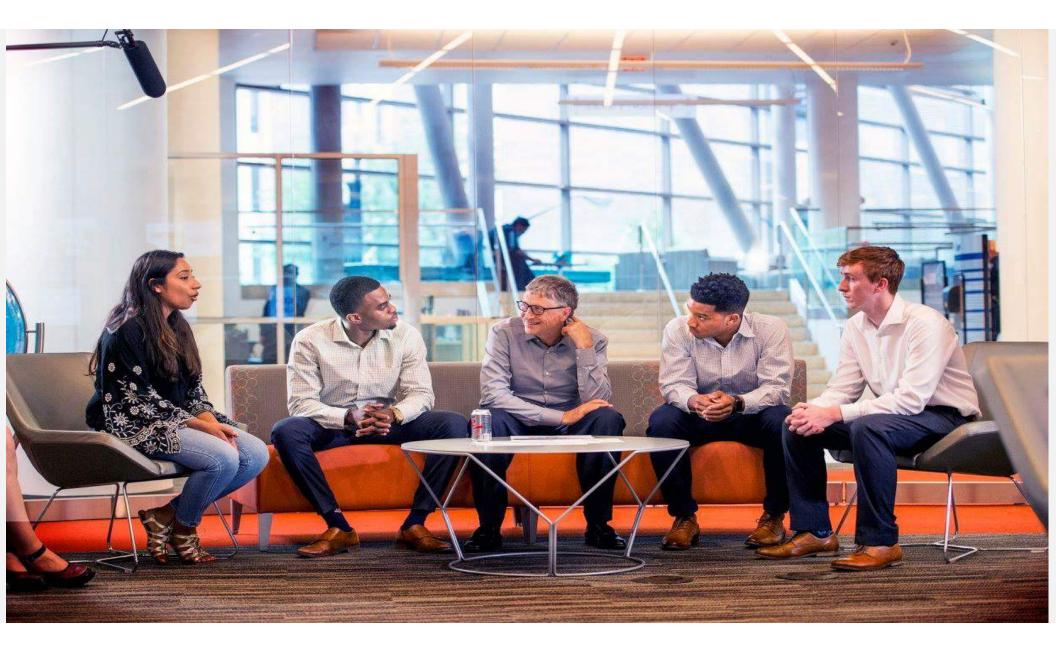
2016 African-American Bachelor's - All Disciplines Combined



		TOTAL	/001003	70Chg
Institutions	State			
1 Georgia State University	GA	1805	38%	8%
2 FAMU	FL	1584	95%	6%
3 University of Maryland-University College	MD	1409	26%	19%
4 University of Central Florida	FL	1316	10%	1%
5 North Carolina A & T State University	NC	1196	80%	7%
6 Howard University	D.C.	1160	90%	-6%
7 Florida Atlantic University	FL	1087	19%	7%
8 Florida International University	FL	1020	11%	11%
9 University of Memphis	TN	1011	33%	3%
10 The University of Texas at Arlington	TX	992	13%	-7%

Source: Diverse Issues in Higher Education

Total %Grads







http://success.gsu.edu

#### twitter: @tim\_renick